Preparing campuses for the new normal
Only 8% of the parents are ready to send their children back to school. Over 50% parents are awaiting safety assurance and confidence.

Pan India parental survey — 12,000 Parents
- 8% immediately upon re-opening
- 15% will monitor for a month first
- 56% will avoid sending for 6 months
- 21% will consider home-schooling

Parents response
- Immediately upon re-opening
  - Delhi: 5%
  - Mumbai: 8%
  - Bangalore: 11%
  - Chennai: 7%
  - Kolkata: 7%
  - Hyderabad: 11%

- Will monitor for a month first
  - Delhi: 53%
  - Mumbai: 54%
  - Bangalore: 54%
  - Chennai: 57%
  - Kolkata: 53%

- Will avoid sending for 6 months
  - Delhi: 24%
  - Mumbai: 24%
  - Bangalore: 21%
  - Chennai: 22%
  - Kolkata: 20%
  - Hyderabad: 22%

- Will consider home-schooling
  - Delhi: 18%
  - Mumbai: 14%
  - Bangalore: 12%
  - Chennai: 13%
  - Kolkata: 16%
  - Hyderabad: 18%
Over 47% students with study plans abroad are strongly reconsidering their decision.

Due to the Covid-19 scenario 47.73% students have reconsidered their decision to pursue higher education outside India. Demand for STEM based professionals might be there, however, it might not be the same for non-STEM courses which resonates with the higher percentage of students in the latter category to reconsider their higher education plans. Significantly lower return on investment in an already expensive international higher education domain coupled with further reduced chances of employability in the post COVID-19 world have a key role to play in this shift — this is expected to create an opportunity for the Indian higher education institutes to absorb a larger crowd of students.

Note: Results are based on a survey conducted by QS IGAUGE, May 2020. STEM stands for Science, Technology, Engineering and Mathematics.
Key aspects that the education institutes needs to assess today

How to ensure social distancing in cafeteria or retail shops within the campus?

How to carry out disinfection activity for transport buses?

How to prepare and serve healthy nutritious food safely?

How to keep the campus environment disinfected and sanitised at all times?

How to keep the campus environment disinfected and sanitized at all times?

Are the staff adequately trained and equipped to keep the campus environment safe for students and faculty for the next academic session?
A comprehensive campus re-opening plan to communicate safety assurance to the students, parents, faculty and staff is a must. A highly curated solution to restart the campuses and to prepare for THE NEW NORMAL.

**A solution to restart and stay strong**

<table>
<thead>
<tr>
<th>PRE RE-OPENING</th>
<th>RE-OPENING</th>
<th>THE NEW NORMAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Facility closed</td>
<td></td>
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<tr>
<td>Reduced capacity</td>
<td>Facility reopens partially</td>
<td></td>
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<tr>
<td></td>
<td>Partial capacity</td>
<td>Facility fully opened</td>
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<tr>
<td></td>
<td></td>
<td>Full capacity</td>
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</table>

- Risk Assessment
- Disinfection Services
- Wellness and Hygiene Solutions
- Hightened Services
- Frequent Disinfection Services
- Ensured Safety and Hygiene
reopen with confidence:

Hygiene & wellness solutions to ensure students experience confidence at every step of the day

Safe CAMPUS RESTART ensured
Safe commuting
Entry point controls
Frequent cleaning & disinfection of classroom
Frequent cleaning & disinfection of washrooms
Safe corridors and other indoor facilities
Play grounds and other outdoor areas
Hostel and student living care
Well prepared cafeteria
Refreshments> Grab and Go Vending Solution and Tuck shops

Supporting campuses in China with innovative re-opening solutions

Touching lives with >1 lakh community meals in India during lockdown

sodexo
EDUCATION
# the sodexo edge

<table>
<thead>
<tr>
<th>our people</th>
<th>strength of supply chain network</th>
<th>Global processes</th>
<th>monitoring, controls &amp; communication</th>
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</thead>
<tbody>
<tr>
<td>- Caring Sodexo staff</td>
<td>- Robust business framework to ensure key product availability for continuity</td>
<td>- Food preparation based on Sodexo Wellness Charter</td>
<td>- Defined SOPs and regular feedback</td>
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<td>- First aid trained staff</td>
<td>- Risk mitigation plan and supply for high demand products</td>
<td>- Business continuity and Contingency plans</td>
<td>- Visibility across daily processes</td>
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<tr>
<td>- Well trained and informed staff, with updated COVID-19 SOPs and training modules</td>
<td>- Approved vendor with statutory compliances</td>
<td>- Waste management especially for hazardous waste like used masks etc.</td>
<td>- IT enabled dashboards</td>
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<tr>
<td>- Entry point controls</td>
<td>- Faster response due to local presence</td>
<td>- Strong governance and statutory compliances</td>
<td>- Monitoring and control of action versus SLAs</td>
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<tr>
<td>- Daily health monitoring</td>
<td></td>
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<td>- Continual communication to all the stakeholders for reassurance</td>
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<td>- Self declaration of health by staff</td>
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Ensuring a Continued, Vibrant and Enriching campus experience is important for shaping our nation’s future and coping with “THE NEW NORMAL”

• By Partnering Together
• Leveraging Sodexo Expertise
• Careful Preparation
• Response Planning

Campuses can be well prepared to resume operations with a high level of confidence for you, your students and their parents.