

# PRESS RELEASE

## Sodexo kicks off Patient Nutrition Services at Goa Medical College

- Contract entails upgradation of the central kitchen and all the Goa Medical College (GMC) cafeterias with modern design & technology, equipments and cooking systems and processes
- Focus on food handling, health and hygiene measures to transform patient, student, doctors, nurses, staff and visitor dining experience at GMC
- Phase wise implementation planned over the next 3-4 months; first phase kicks off with patient services

**Goa, June 13, 2019 :** In a first-of-its-kind initiative undertaken to transform food services in the healthcare sector of India, the Goa Health Ministry has roped in Sodexo, world's leading food services provider to revamp the kitchen and cafeteria services at Goa Medical College and its constituent Institutes. The first phase of the project kicked off with patient services in the inauguration ceremony officiated by the Goa Health Minister, Hon'ble Shri. Vishwajit Rane this morning, in the presence of doctors, staff, media and community members. The aim is to provide an enjoyable, safe, healthy and nutritious meal experience to patients, physicians, nurses, attendants, and visitors in the campus, which is expected to be completed in a phase wise manner over the next 3-4 months.

**Honourable Health Minister of Goa, Shri Vishwajit Rane** said, "Nutrition is directly co-related to the recovery of the patient. The patients at Goa Medical College will now have access to nutritious and hygienic food through this nutritional food services. This is a game changer. We will soon be extending this nutritional dietary facility to the students and doctors as well."

Speaking about Sodexo's association with GMC, **Sambit Sahu, Segment Director, Healthcare, Sodexo India** said, "It is an honour to be awarded the contract for managing food services at Goa Medical College and be part of Health Minister's vision to transform Food Nutrition & service delivery to patients, students & staff. Sodexo recognises the importance of good nutrition in patient care and wellness, and is well-equipped for the task. Given our international exposure, world-wide best practices, well trained staff and capabilities towards therapeutic and hygienic food preparation, Sodexo is making a good beginning at GMC to transform healthcare services in Government Medical Insititions. We plan to transform patient and student experiences with right infrastructure, digital solutions and a great delivery experience."

Under the contract, Sodexo will revamp food services at GMC & its constituent institutes with state-of-the art kitchen infrastructure operated by 200+ adequately trained and aware staff on food handling, health and hygiene. The team will manage food preparation and delivery services for GMC, Nursing Institute and GMC student Mess, providing customised solutions to each of the

stakeholders. At the front-end, nutritionists will work in close conjunction with concerned GMC departments to provide nutritious and tasty menu options. At the back-end, Sodexo in a phased manner will continue to implement hi-tech commercial kitchen equipments that complies with NABH & ISO 22000 standards. It includes smart kitchen concept with combi-ovens and induction equipments that provide smokeless cooking, reduces human fatigue and maintain consistency and quality in food. Overall, the kitchens will incorporate hygienic and safe methods of food preparation and will undergo regular quality checks. Elevating the food experience for guests and visitors the cafeteria is envisioned to be digitally-enabled with payment structure completely streamlined to cashless POS, prepaid cafeteria cards and self-service kiosks.

As a leading healthcare service provider, Sodexo has already proved its credibility in the sector by providing world-class Food & Facility management solutions to over 46 healthcare organizations across India. Its dedicated healthcare division offers food services, facilities management, housekeeping, laundry services and clinical technology services, catering to the diverse needs of healthcare institutions in India and globally.

## About Sodexo

### Sodexo in India

Sodexo India On-site Services is a leading service provider of food and facilities management solutions that impact the Quality of Life of clients and its employees. With 100+ service offerings, a robust QHSE framework and a sustainable business model, we are touching the lives of over a million consumers daily in the Auto & Ancillary, Pharmaceutical & FMCG, IT & ITES, Industrial & Infrastructure and Diversified business segments; Oil & Gas; Healthcare and Schools & Universities. In 2017, Sodexo On-site Services has delivered food and facilities management solutions across 1100 sites for 450+ clients with its network of 43,000 employees, spread across 8 Regional offices and a Corporate office in Mumbai.

### Sodexo Group

Founded in Marseille in 1966 by Pierre Bellon, Sodexo is the global leader in services that improve Quality of Life, an essential factor in individual and organizational performance. Operating in 72 countries, Sodexo serves 100 million consumers each day through its unique combination of On-site Services, Benefits and Rewards Services and Personal and Home Services. Sodexo provides clients an integrated offering developed over more than 50 years of experience: from foodservices, reception, maintenance and cleaning, to facilities and equipment management; from services and programs fostering employees' engagement to solutions that simplify and optimize their mobility and expenses management, to in-home assistance, child care centers and concierge services. Sodexo's success and performance are founded on its independence, its sustainable business model and its ability to continuously develop and engage its 460,000 employees throughout the world. Sodexo is included in the CAC 40, FTSE 4 Good and DJSI indices

## Key Figures (as of August 31, 2018)

**20.4 billion** euro in consolidated revenues

**460,000** employees

**19th** largest private employer worldwide  
**72** countries  
**100** million consumers served daily  
**15** billion euro in market capitalization (as of April 10, 2019)

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